



September 11, 2018

Subject: Hurricane Florence Planning

Dear Valued Customer,

As you are aware Goulston and the Charlotte, NC region may be impacted by Hurricane Florence. We have contingency plans in place to guide our response to the many possible scenarios which may occur. Goulston's Hurricane Preparation Plan is already being implemented. Based on current meteorological modelling, we plan to remain open and operational per our normal schedule through Friday. In the event of an extended closure, we may choose to utilize our off-site blending partners who are a part of our standard contingency plan procedure. The Charleston port is closed today, and we know this will impact timing of delivery to some of our international customers. We apologize for any inconvenience this may cause.

If your product delivery is impacted, you will be notified immediately by your account manager or a member of the Goulston customer service team regarding alternate delivery options. If you have any questions, please contact your Goulston account manager.

Best regards,

